



Course Name

# PRINCIPLES OF ORGANIZATIONAL RESILIENCE

This 3-Day Boost Training Course Is Designed To Provide Participants With Practical Approach To Build On The Foundation Of Their Existing Skills And Knowledge To Develop And Enhance Resilience Capabilities For Their Organisation. Participants Will Gain An Understanding About The Concept And Principles Of Organizational Resiliency.



Reach New Heights | Training & Consulting  
An ISO 14001:2015 ISO 9001:2015 Certified Company



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Duration:  
**Three Days**



Location:  
**TBD**



Date:  
**TBD**





# Few Words About Boost

Our solutions are fully customized and designed based on the needs of our clients

BASED IN ABU DHABI  
**SINCE 2001**  
WE HAVE A PROVEN TRACK



## VISION

"The only thing worse than being blind is having sight but no vision".

To be recognized as the partners' first choice in the field of Learning and Development locally and globally



## MISSION

Enable our partners achieving their objectives

by designing innovative learning and development solutions which will boost people performance and business results as well.



## VALUES

Driven by five core values which will form the basis for every decision...

- ✓ Result Orientation
- ✓ Partners' Success
- ✓ Passion
- ✓ Commitment
- ✓ Innovation

## Why Us?

- 01 Interactive Engaging Courses
- 02 Recognized Certificates
- 03 Wide Range Of Training Subjects
- 04 Global Training Centers
- 05 In-House & Customized Courses
- 06 Internationally Certified Instructors
- 07 Advanced Reporting System



**10,000 People Trained a Year, with 98% Satisfaction Rating**

Our talented team of international instructors have exceptional credentials complemented by practical, real-world experience.

## SUSTAINABLE SUCCESS

Ever since the firm was founded, Excellence, in one form or another, was part of its credo. The prospect of doing a good job might help a company climb the success ladder but it won't keep the company 'up there'.



**American Welding Society**  
EDUCATIONAL INSTITUTION MEMBER





# COURSE INTRODUCTION

## PRINCIPLES OF ORGANIZATIONAL RESILIENCE



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A Resilient Organization Should Not Only Survive Over The Long Term, But Should Also Grow – Passing The Test Of Time. Resiliency Of The Organization Is The Ability To Anticipate, Evade, Protect, Withstand, Mitigate, Respond And Recover From Changes Or Adversities. It Is A Corporate Strategic Goal; Hence, It Is Crucially Vital For All Organization To Understand The Principles And Concepts Of Resiliency.

This 3-Day Boost Training Course Is Designed To Provide Participants With Practical Approach To Build On The Foundation Of Their Existing Skills And Knowledge To Develop And Enhance Resilience Capabilities For Their Organisation. Participants Will Gain An Understanding About The Concept And Principles Of Organizational Resiliency.

### OBJECTIVES

#### AT THE END OF THE TRAINING COURSE, PARTICIPANTS WILL BE ABLE TO:

- ✓ Understand your organisation's risk, security, safety, preparedness, resilience, response, reliability and recovery requirements.
- ✓ Design policy and controls for you to manage Change as well as Risk.
- ✓ Apply concepts and innovative solutions to achieve organisational resilience.
- ✓ Effectively use tools and techniques to improve resilience capability at operational and organisational levels.
- ✓ Determine how to monitor the performance of your Resilience system.
- ✓ Identify tools and techniques to focus on risk and resilience-based thinking, decision making, and communication embedded into the operational rhythm of your organisation.

### TRAINING METHODOLOGY

This Training Course Is Designed To Be Interactive And Participatory, And Includes Various Proven Adult Learning Techniques, Leadership, Management And Organisational Improvement Techniques Utilizing Exercises, Syndicate Role Playing, Group Discussions, Crisis Communication Skills And Team Problem Solving Challenges, Relevant Case Studies, Videos And Realistic Exercises.





# Course Outline

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## RESILIENCE AS A CONCEPT RATHER THAN A DISCIPLINE - 21ST CENTURY ORGANISATIONS STRIVING TO ACHIEVE IT AS A STRATEGIC GOAL

- ✓ The 13 Indicators and Principles of Resilience
- ✓ Business and Community resilience case studies & lessons learned
- ✓ Organisational and Environmental Risk, Threats & Impact Perspectives
- ✓ Impact of change or disaster on the Organisation
- ✓ Strategic Crisis and Emergency Management in a Resilience framework
- ✓ Strategic Risk and Risk Behaviour & People Skills in Risk Perception

## RESILIENCE INCLUDING BUSINESS CONTINUITY & DISASTER RECOVERY MANAGEMENT

- ✓ Managing current and future threats to your business
- ✓ Take a proactive approach (ISO 22301) to minimizing the impact of incidents
- ✓ Keep critical functions up and running during times of change and crises
- ✓ Minimize downtime during incidents and improve recovery time
- ✓ Demonstrate resilience to all stakeholders
- ✓ Crisis Consequence and Recovery Management



## COMMUNICATION & CULTURE -THE DEMANDS OF “BLACK SWAN” THINKING

- ✓ Building ‘black swan’ resilience
- ✓ Strategic Anticipation and Foresight Analysis
- ✓ Managing the unpredictable using Scenario Planning
- ✓ Building more flexible teams and adaptive organisations
- ✓ Community (Societal) and interrelationship & Organisational Resilience
- ✓ Risk communication in high hazard environments

## FIVE MAIN PRINCIPLES OF ORGANISATIONAL RESILIENCE

- ✓ Leadership - Setting the priorities, commitment and allocating resources
- ✓ Culture - A resilient culture is built on principles of empowerment, purpose and trust
- ✓ People - Enhancing business resilience through people selection (HR)
- ✓ Systems - Globalization and systems enable resilience
- ✓ Settings - Resilient Virtual Organisation, workplace resilience equals workplace agility
- ✓ Understanding the demands and styles of leadership to enable the above principles





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## **SAFETY, SECURITY & HIGH RELIABILITY FEATURES & CHARACTERISTICS**

- ✓ Best practice techniques for promoting a Safety Culture
- ✓ Assessing improvements & linking safety culture with an HSE Safe Management System (SMS)
- ✓ The fundamentals of Security Management & Asset Protection
- ✓ Features and characteristics of high reliability organisations
- ✓ Developing and Implementing plans, procedures & tools to test & prove your whole Resilience System

## **CURRENT ISSUES IN INTERNATIONAL BUSINESS**

- ✓ International assignments and global career development
- ✓ Culture shock and global working
- ✓ International Human Resource issues
- ✓ Culture and decision-making
- ✓ Personal action planning





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THANK YOU

For any clarification or information. Please do not hesitate to contact us

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